The Conversational Interface: Talking to Smart Devices

Michael McTear, Zoraida Callejas, David Griol Barres

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This book provides a comprehensive introduction to the conversational interface, which is becoming the main mode of interaction with virtual personal assistants, smart devices, various types of wearable, and social robots. The book consists of four parts. Part I presents the background to conversational interfaces, examining past and present work on spoken language interaction with computers. Part II covers the various technologies that are required to build a conversational interface along with practical chapters and exercises using open source tools. Part III looks at interactions with smart devices, wearables, and robots, and discusses the role of emotion and personality in the conversational interface. Part IV examines methods for evaluating conversational interfaces and discusses future directions.

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